

Transworld Group now accepts

**RuPay**™ in UAE



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**TRANSFORMATION IN MOTION™**

## Editorial

Dear Readers,

The year 2019 is certainly a year of transformation for Transworld Group in terms of our continuous endeavor to reach new heights and strategic expansion plans. As part of the project of new ERP implementation across the business units, Transworld Group successfully commenced operations for the Warehousing and Transportation track. While all other business segments are gearing up for going Live in forthcoming months, the integrated platform will enhance and improve operational efficiency across our shipping and logistics businesses, empower Transworld Group employees to deliver higher levels of customer satisfaction and vendors alike.

Transworld Group, with its commitment to innovatively create unique customer experience, has launched WhatsApp services, to provide quick and efficient services to our customers. The features include real-time push notifications of shipment journey and two-way communication with AI (Artificial Intelligence) enabled Chatbot, where the customers can interact with bot and get real-time details on their mobile. The newly launched portal's aim is to enhance customer experience, workforce productivity, partner collaboration and help all our Group companies and our customers to go paperless, going forward.

In the perspective of Global economic situation, economy is continuously compelling the shipping industry to operate in an age of uncertainty. Nevertheless, market analysts have continued to be optimistic with their forward-looking business trends. As per OECD (Organization for Economic Co-Operation and Development), the projected global economy growth is at 3.3 percent for 2019 and at 3.4 percent for 2020. Though uncertainty and volatility remain the order of the day, there is a growing feeling among shipping community that there are still quite a few good, interesting and new opportunities available which could possibly mitigate the slowdown.

Geopolitical developments especially in the Arabian Gulf region are in fact impacting the regional and global trade, including shipping, logistics, oil and financial sectors. The freight levels continue to be below the breakeven levels, at least on major trade lanes, possibly due to the commonly known oversupply of ships and rising bunker prices. Unless special conditions apply for certain shipments, the rates are remaining under tremendous pressure.

It is certainly a testing period to see how the shipping and logistics sectors are successfully meeting the needs of their customers by adapting to the challenges, in a time of highly fluctuating and unpredictable trade. However, besides the testing time, there still remains pockets of opportunities which are unique in nature.

There is common consensus among the shipping lines be it Container or Ro Ro carriers to focus on non-containerized business segment, including Over Dimensional, Heavy and project cargoes which might be showing some positive signs on yield overall. The heavy lift operators, besides the customary offshore oil and gas projects, have off late started focusing on offshore wind energy, which are new opportunities.

The customers' decision making processes have drastically changed in the past few years, obviously resulted with the increase in spot orders, but it is encouraging that the customers with strategic approach are now eager for establishing long-term contracts and advance bookings owing to the prevailing unpredictability in the freight market. At Transworld Group, with technology driven adaptation, we strive to capitalize the ever-changing market by strengthening our control over value added services such as onshore supply chain, origin and destination logistics including customs brokerage, to provide integrated supply chain solutions from the point of production to designated destinations.

Let us pledge and rededicate ourselves in upholding the endeavours of our company. Let us all commit ourselves to 'Transformation in Motion' project which would certainly lead us to greater heights.

Best Regards,

**B. Mannan**

Editorial Team:

Ritesh S. Ramakrishnan, B. Mannan, K. B. Balmurali, Manisha Mishra, Amit Powar, Shipra Saxena.

All your valuable suggestions and contributions for Transview to be sent to: [transview@transworld.com](mailto:transview@transworld.com)



## Transworld Group to accept India's RuPay in UAE

Transworld group including 21 businesses and 5,000 ATMs across the UAE will soon start accepting India's RuPay card. The card payment scheme was launched by Indian Prime Minister Narendra Modi on Saturday, 31st August 2019 during his visit to the UAE. An MoU was also signed to establish a technology interface between the payment platforms in India and the UAE. It enables the RuPay card to be used at point-of-sale terminals across the Emirates with individual businesses expected to announce the start date of accepting the card in their outlets. Meanwhile three UAE banks – Emirates NBD, First Abu Dhabi Bank and Bank of Baroda - will soon start issuing RuPay cards for UAE

residents. RuPay is an Indian equivalent of a Mastercard or Visa card. "As a part of our constant endeavour to serve our customers better and digitalization drive, we are delighted to announce that Transworld Group is now associated with RuPay to accept the payment via RuPay in UAE to promote Ease of doing Business." said Mr. Ramesh S Ramakrishnan chairman of Transworld Group. It is India's domestic debit and credit card payment network with wide acceptance at ATMs, point of sale devices and e-commerce websites across the country. Today, there are close to 500 million RuPay cards in circulation in India.

## Transworld Group relocates to new Business Location @ Seawoods -Navi Mumbai.

Mrs. Geeta Ramakrishnan, Director- Transworld Group formally inaugurated new office in Seawoods Grand Central, Navi Mumbai on Monday, 27<sup>th</sup> May 2019 at 9:30 am in presence of our Chairman Mr. Ramesh S. Ramakrishnan, Joint Managing Director Mr. Ritesh S. Ramakrishnan and other senior management and staff members.

New office address:

### **TRANSWORLD GROUP**

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Seawoods Grand Central, Plot No. R1, Sector 40,  
Nerul Node, Navi Mumbai (INDIA) 400706

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## 30<sup>th</sup> Annual Valli and Sivaswamy Memorial Concert

Transworld Group organized the 30<sup>th</sup> Annual Valli and Sivaswamy memorial concert at Taj Lands End, Mumbai on 19<sup>th</sup> July 2019. The evening was graced by eminent performers such as Mr. Prasanna Ramaswamy, Mr. Varshan Satish & Master Lydian Nadhaswaram. Mr. VVS Laxman, world renowned cricketer also addressed the audience on this occasion. The Trade gathering was well attended by veterans from maritime and Logistics field and distinguished dignitaries from various industries.



## Mr. Ramesh S. Ramakrishnan, Chairman, Transworld Group gets featured in Forbes Middle East

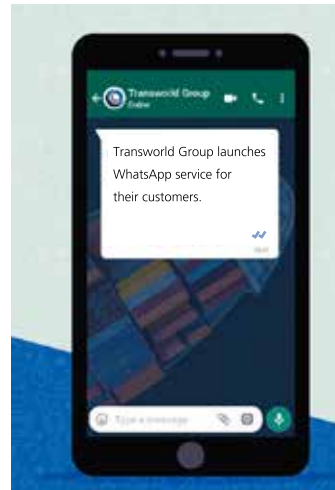
Mr. Ramesh S. Ramakrishnan, Chairman of Transworld Group, revealed his plans to disrupt the market and offer individually stylized solutions to tackle consumer needs. Excerpts from the interview given below: "Transworld Group is driven with the concept of delivering prosperity, not only to our shareholders, but to everyone connected to our business. We are in the business of shipping and logistics and have been working for around 42 years. We started in India, but now we work in most corners of the world, predominantly in the Indian sub-continent and the Middle East. "Today, what everybody expects is timely delivery and consistent updates of what is happening. That means that you must be in the space of digital technology to be continuously in

connect with the customer. I think it is very critical to understand the customer's challenge. I think we need to go to the custom's customer first and understand their pain points, once those pain points are understood we can create tailor made solutions. At the end of the day, that's what differentiates us between what's happening in the marketplace and what we can offer our clients.

"We need to be using technology in every possible way, because we all know that disruption does not come internally, but from an external force. So, it is important that the technologies we use must be extremely disruptive against what's happening elsewhere. Today, we are embracing digital technology in a big way, and we have gotten into an agreement with Oracle - a program called "Transformation in Motion"- where we are trying to change the way we do business and approach. And that is going to change the way logistics happen in this region and in the Indian sub-continent region.

## Transworld Group launches WhatsApp service for their customers

Transworld Group becomes one of the first companies in the Shipping & Logistics industry in India to provide quick and efficient services to their customers on WhatsApp. The features include (1) Real time push notifications of shipment journey and (2) Two way communication - AI enabled Chatbot, where users can interact with bot and get real time details on their mobile. Mr. Ritesh S. Ramakrishnan, Joint Managing Director, Transworld Group, highlighted that launching of WhatsApp for business will help enhance customers' experiences and modernize touchpoints with customers digitally. WhatsApp and AI based two-way communication – Chatbot is simple, reliable and quick communication channel, providing rich conversational customer experience. The service will provide on-demand, real time and personalized customer interaction for notifications related to booking, container release, shipment status right from pickup to delivery, an end to end update on your shipment digitally and at any time.



Mr. Prabhakar Posam, Chief Information Officer, Transworld Group shared that the roll out is part of Group's endeavor to serve the customers in the best possible way and digitize their end to end shipment journey. The roll out is in phases and has gone LIVE with only limited customers in the first phase, to ensure further improvement in feature, and create a richer, easy to use and more

engaging customer experience. Further enhancements will be planned and rolled out to customers across India and Global offices later based on the feedback from piloted customers. Over the last several months, Transworld has been focusing all efforts and resources on delivering on initiatives in its digital transformation strategy, a key pillar of the Company's new strategic journey towards transformation.



## Transworld Group signs an MOU with Narottam Morarjee Institute of shipping (NMIS)

Transworld Group signed MoU with Narottam Morarjee Institute of Shipping (NMIS) on 8<sup>th</sup> May 2019 in Mumbai to collaborate with each other in academic pursuits, educational cooperation & training with an aim to promote skill development among employees & new aspirants.

## Shreyas Shipping and Logistics Limited handles the longest windmill blade in Coastal Shipping

For the first time for any shipping company, Shreyas Shipping and Logistics Ltd, a member of Transworld Group, handled Windmill Blade SB65 (3 No. | Length: 65.6 meters) & SB54 (3 No. | Length 55.37 meters), loaded at New Mangalore on 5<sup>th</sup> July 2019 on account of Suzlon Energy Ltd and discharged at Tuticorin port on 8<sup>th</sup> July 2019 per MV SSL Sabarimalai - a multipurpose vessel of Shreyas Shipping.





## Mr. Ritesh S. Ramakrishnan, JMD, Transworld Group at South East CEO Conclave 2019 (SECC 2019)

Mr. Ritesh S. Ramakrishnan, Joint Managing Director, Transworld Group participated in a panel discussion at South East CEO Conclave 2019 (SECC 2019) on 3<sup>rd</sup> July 2019, at the ITC Grand Chola in Chennai. This 11<sup>th</sup> edition of SECC also has an added attraction - the South East Cargo & Logistics Awards 2019 where Shreyas Shipping & Logistics Ltd was awarded as "Feeder & Coastal Operator of the year"



## Shreyas Shipping and Logistics' MV SSL Balaji, becomes first Indian Flag ship to handle locomotive shipment

First time ever, a Transworld Group Vessel MV SSL Balaji owned and operated by Shreyas Shipping and Logistics Ltd (A member of Transworld Group) successfully catered to Locomotive (Diesel Multiple Unit) Shipment of Ceylon Shipping Corporation Limited, Colombo. This project was a testimony of "One Transworld" approach, where Transworld Feeders Lanka Pvt.Ltd., Shreyas Shipping and Logistics Ltd and TW Ship Management Pvt. Ltd worked with perfect synergy to execute the shipment.

The shipment was loaded from Chennai on 6<sup>th</sup> August 2019 and discharged at Colombo on 11<sup>th</sup> August 2019.

## Transworld Group wins accolades at the India Maritime Award Ceremony

Transworld Group was awarded the “Most Diversified Shipping and Logistics Group” of the year at India Maritime Awards. Shreyas Shipping and Logistics Ltd was awarded as “Coastal Service Operator of the Year” & Avana Global FZCO was awarded as “NVOCC of the year - GP” at India Maritime Awards 4<sup>th</sup> Edition.



## Shreyas Shipping & Logistics Ltd, company of Transworld Group wins accolades in Haldia

Kolkata Port Trust felicitates Shreyas Shipping and Logistics Ltd, as Feeder Operator of highest number of container vessels handled at Haldia dock on 15<sup>th</sup> June 2019.



## Avana Logistek Ltd. gets awarded at Maritime Gateway Smart Logistics Summit and Awards – Bhubaneswar 2019

Avana Logistek Ltd, a Transworld Group company was awarded as “Smart Coastal Solutions Provider” in an award Ceremony on 21<sup>st</sup> June 2019, at Maritime Gateway Smart Logistics Summit and Awards- Bhubaneswar.



## Avana Logistek Limited wins accolades from Cochin Port Trust

Avana Logistek Ltd., a company of Transworld Group received the Business Award for “Container Line bringing the highest number of containers in ICTT Vallarpadam for the year 2018-19”. The award was given by Shri K S Srinivas, IAS, Chairman, Marine Products Exports Development Authority (MPEDA) and Dr. M. Beena, IAS, Chairperson, Cochin Port Trust in an event organized on 28<sup>th</sup> May 2019.





## Himachal Pradesh Chief Minister meets PIOCCI Gulf members

PIOCCI (Platform for Indians to Operate, Cooperate, Collaborate and Invest) Gulf chapter hosted a lunch for delegation from Himachal Pradesh, led by Jai Ram Thakur, Chief Minister of Himachal Pradesh, along with Vikram Singh, Himachal Pradesh's Industry Minister, and other Top officials, including Mr. Vipul, Counsel General of India in Dubai. The discussions included the investment opportunities in Himachal Pradesh. Mr. Ritesh S. Ramakrishnan, Joint Managing Director, Transworld Group, discussed the potential in shipping and Logistics sectors.

## Captain V K Singh, Managing Director, Shreyas Shipping and Logistics Ltd. gets featured as panelist in Mov'India 2019 -Shipping & Logistics Conference in Mumbai

Transworld Group participated in Mov'India 2019 - Shipping & Logistics Conference in Mumbai on 29<sup>th</sup> May 2019 organized



#KNOW YOUR SHIP

## OEL SHRAVAN

**YEAR BUILT - 1998**  
**PLACE BUILT - STOCZNIA, POLAND.**  
**SERVICE SPEED - 19 KNOTS**  
**LOA - 168 M**  
**CONTAINER CAPACITY - 1584 TEU'S**

by CMA CGM Group. The conference focused upon themes such as Intervention of new environmental technologies towards a cleaner shipping industry, Digital Disruption - The next wave of initiatives and Beyond the Box - New horizons for the over dimensional cargo and brought together the key stakeholders of the shipping & logistics fraternity. Capt V K Singh was a panelist in the session on "Intervention of new environmental technologies towards a cleaner shipping industry" and discussed about the current IMO regulations & sustainable fuel options for the future of the shipping.

## Blockchain in USA

Blockchain technology is going to impact, if not wholly at least partially the freight forwarding industry. The US customs has already employed MIT to give them a viable proposal and will be incorporating blockchain in the custom clearance process. This will lead to elimination of custom brokers as the origin of every component.

Other companies in the USA are also trying to make online tracking app for truckers so that the truckers automatically pick up containers from the terminal that are precleared on blockchain and move direct to the

consignee's locations. Sooner or later as in all Industries, the middlemen will be eliminated. The fact that CMA CGM has taken over Ceva Logistics only proves that carriers are wanting to do the last leg which is the most lucrative. Transworld Group true to its slogan "transformation in motion " is working tirelessly to become more versatile and to change or take drastic measures to find niche and adopting to these new technologies

**- Capt. Allan Couto, President, TLSS, USA**



## Transworld Group Rewards and Recognition Scheme - Winners of the Excellence Ambassadors' April 2019



**Anand Nellore-**  
Chennai



**Atul Srivastava**  
Chennai



**Jagdeep Kumar**  
Qatar



**Jugal Shah**  
Mumbai



**Niveditha E**  
Chennai



**Norina Dsouza**  
Dubai



**Raghunath R**  
Mumbai



**Santosh Gupta**  
Mumbai



**Shipra Saxena**  
Dubai

### May 2019

Transworld Group Rewards and Recognition Scheme Winners of the Excellence. Ambassadors': Customer Centrality Award

**Murlidharan R** Mumbai



**Umakant Patel**  
Gandhidham

## Transworld Group Rewards and Recognition Scheme - Winners of the Excellence Ambassadors' May 2019



**Sathyamoorthy Mahadevan**  
Mumbai



**Ravinder Khule**  
Mumbai



**Jiya Poptani**  
Mumbai



**Abhishek Chaudhary**  
Mumbai



**Varsha Advani**  
Mumbai



**Karthik Narayanan**  
Mumbai



**Ria Shetty**  
Mumbai



**Kandaswamy G**  
Mumbai



**Ravinder Dawkhar**  
Mumbai

## Transworld Group Rewards and Recognition Scheme - Winners of the Excellence Ambassadors' June 2019



**Amit Padyal**  
Mumbai



**Babu Naik**  
Mumbai



**Divya Nair**  
Mumbai



**Jipson Rodrigues**  
Mumbai



**Karan Saini**  
Dubai



**Prabhakar Chawan**  
Mumbai



**Sam J Sebastian**  
Cochin



**Sharon Kavil**  
Kandla



**Shiva Karthik Gadapalli**  
Dubai

## In Conversation with Marius Gomez, Regional Director – Sri Lanka, Transworld Group

This month, the TransView Team had a candid chat with Mr. Marius Gomez, Regional Director – Sri Lanka, Transworld Group about his experiences in Transworld and the overall shipping industry in general. Below are the excerpts from our conversation.

A Transworld veteran joined the industry in 1983. Associated with Transworld Group since 1993, he has seen the ups and downs of the industry from close quarters and witnessed Transworld evolution in the beautiful island. And this, he says has only become possible by staying true to the core values of integrity, hard work and determination. In fact, Marius looks back to look ahead – in that – he recounts the challenging years he witnessed at the start of his career with Transworld Group in 1997 to chart out the future development path. Marius is filled with optimism for the future and he expects Transworld to expand its presence from strength to strength in Sri Lanka due to its strategic location, clear growth roadmap laid out by the Government and high growth rate in trans-shipment.



Marius has also kept himself updated with the latest technological innovations in the shipping industry and maintains a positive outlook on these changes. He is also appreciative of Transworld efforts to introduce the latest technologies in its operations. With over

26 years Transworld experience – believes that technology is an enabler and the true differential in business is the human touch – which he strives hard to maintain and encourages all his colleagues to follow suite. His message for the younger generation is that shipping and logistics industry needs high degree of dedication and experience and growth comes with hard work. Experience in the industry promises long-term growth. On a personal front – when not working – Marius, strives hard to strike a just balance in his personal and professional life and his favorite way to unwind is with a book in his hand. He is in fact an avid reader. Apart from that – most of his free time is spent with his family – wife and 2 kids – and it's their constant support that has helped Marius climb the ladder of success at work.



## Transworld Group celebrates Corporate Responsibility Day

Transworld Corporate Responsibility Day was organised to pay homage to the founder Shri R. Sivaswamy on his birth anniversary on 28<sup>th</sup> April. The theme for this year was to support visually-impaired communities through diverse initiatives such as talks, talent shows, visiting organizations supporting visually-impaired communities, distribution of gifts and simulation exercises were organized across 16 different locations between 25<sup>th</sup>-30<sup>th</sup> April 2019.



## Transworld Group Celebrates World Yoga Day

On the occasion of International Yoga Day on 21<sup>st</sup> June 2019, across locations various yoga camps were organized to spread the message of health and wellbeing.

All major locations including but not limited to Delhi, Mumbai, Gandhidham, etc. in India and other countries like Srilanka, Singapore, Oman, Qatar, Saudi, USA, and UAE also participated in the event.



## World Blood Donor's Day 2019 across Transworld Operations

The Corporate Responsibility team organized blood donation camps across 8 locations in India and the UAE in observance of World Blood Donor's Day 2019. Through the initiative, as many as 391 people registered to donate and 275 successfully donated their blood across the offices which can save 837 lives!



## Transworld Group organizes global training session on Air Freight

Training session on "Air Freight" was conducted on Monday 20<sup>th</sup> May 2019. It was attended by all Transworld staff in UAE/GCC & India. The training focused on various aspects of Air Freight Industry norms and challenges faced in the day to day business operations.

## 2020-A game of change in Shipping

### All in shipping industry must have heard of Sulphur 2020, but what is it and why?

Do you know 90% of the global cargo transportation is carried out by approximately 50,000 vessels registered around the world. Considering this extensive reach of shipping industry in almost all areas of human life, various studies have conducted across the world to assess the role of Ships in environmental pollution which now finally concluded that international shipping contributes 3.3% the global emissions.

It is also surprising to note that, as per these global environmental studies, 'air pollution' arising out of vessel's operation is a major threat to our environment due to its cumulative effect than a pollution directly connected to a marine casualty, which is otherwise an exception and can be contained to a limited area.

These studies further narrowed it down and concluded that each vessel discharges approximately 8.5% gr/tonne/km of CO<sub>2</sub> arising out of its operation and the primary reason is that the vessels use lower quality fuels resulting in non-greenhouse gas emissions (such as sulphur dioxide (SO<sub>2</sub>), nitrogen oxide (NOx), PM 2.5 and volatile organic compounds (VOCs)). There is no doubt that usage of heavy fuel oil, a residue from crude oil distillation contains biggest source of SO<sub>2</sub> and it is further evaluated and established that if the impact of sulphur oxide (SOx) (the most common sulphur oxide is sulphur dioxide (SO<sub>2</sub>)) emissions from ships not reduced or strictly regulated it may contribute to more than 570,000 additional premature deaths worldwide between 2020-2025. Therefore, limiting SOx emissions from ships becomes a necessary condition to protect health and environment.

Until 2005, air emissions from sea-going vessels machinery was largely unregulated unlike strenuous emission regulations put in place for land-based industry and in 2005 International Maritime Organisation (IMO) initiated steps to reduce SOx emissions from ships by introducing Annexure VI to International Convention for the Prevention of Pollution from Ships (known as the MARPOL Convention). Since then, the limits on SOx have been progressively tightened. Annexure VI sets limits on sulphur oxide, designated emission control areas and set

more stringent standards for SOx, NOx and particulate matters. Again in 2007, Marine Environment Protection Committee (MEPC) under IMO unanimously adopted amendments to the MARPOL Annex VI regulations. The main changes proposed and initiated was a progressive reduction in sulphur oxide (SOx) emissions from ships, with the global sulphur cap reduced initially to 3.50%, effective 1<sup>st</sup> January 2012, then progressively to 0.50%, effective 1<sup>st</sup> January 2020 (IMO, 2008 b).

Thus presently, there is a tremendous progress made under the leadership of IMO in regulating emissions from ships and introduced various instruments such as MARPOL, Sulphur Content of Marine fuels (SCMF) Directive (2005/33/EC), MEPC. I/Circ. 878 - Guidance on the development of a Ship Implementation Plan for the consistent implementation of the 0.50% sulphur limit under MARPOL Annex VI, MEPC. LI Circ. S7s/Addl. - Guidance on best practice suppliers for assuring the quality of fuel oil delivered to ships.

With the strict implementation of sulphur limit and considering the further reduction in the limit, ship owners are now pondering the possibilities for effective use of technology to balance their commercial interests to enable them to comply with these regulations without having any business interruptions. Among these, some proposes to use blended fuel (blend fuel oil with a high (non-compliant) sulphur content with fuel oil with a sulphur content lower than the required sulphur content to achieve a compliant fuel oil. Sometimes adding Additives to enhance other properties, such as lubricity, some proposes to install "scrubbers" (exhaust gas cleaning systems) which are designed to remove sulphur oxides from the ship's engine and boiler exhaust gases enabling them to continue with usage of heavy fuel oil and some proposes to have engines which can use different fuels, which may contain low or zero sulphur (e.g. liquefied natural gas, or biofuels).

Therefore, from 1<sup>st</sup> January 2020, when the 0.50% limit for sulphur in fuel oil implemented, it will set another great example of how law, technology and business can be positively integrated and be used to achieve common goal of good health and environment.

**Xavier Thomas, AGM, Legal & Corporate Affairs**



## Transworld Group supplies safe drinking water during Chennai water crisis

The water shortage in Chennai left people with access to very little to no water for consumption. In this state of emergency, Transworld Group contributed for the impending water crisis in Chennai by supplying safe drinking water through tankers and sending gallon bottled water through its containers from Kandla to Chennai. The initiative kicked off with free supply of water through tankers to the fishing communities of Nochikuppam and Dumilkuppam in association with Indian Red Cross and Dubai Tamil Sangam. Around 90,000 ltrs of water was supplied to more than 15,000 people living in

these urban communities through 4 water tankers. Mr. Ramesh S.Ramakrishnan, Chairman, Transworld group flagged off the initiative along with Transworld Group volunteers in Chennai. Alongside, 10 containers with 7,790 bottles of 20 ltrs of water were transported from Kandla and distributed to underprivileged communities including schools, old age homes, orphanages in Chennai. Through the two initiative, 155,800 ltrs of water was distributed benefiting 38,950 people and 7,790 families. This initiative received a lot of support from our staff and many partners across industries.



## Transworld Vizag team participates in Beach Clean Up on World Oceans Day

In observance of World Oceans Day on 8<sup>th</sup> June 2019, 25 volunteers from Vizag office and other shipping companies joined hands with various NGO Partners such as Indian Youth for Society and Greater Visakhapatnam Municipal Corporation - Smart City at Jodugulla Palem beach at Visakhapatnam for shore cleaning and collection of plastic debris.

## Transworld Group India offices organize World No Tobacco Day Campaign

To mark the "World No Tobacco Day" various awareness campaigns were organized in Delhi, Tuticorin, Cochin and Mumbai offices in the last week of May 2019 in partnership with various NGO partners.



## Transworld Group GCC offices organize Ramadan Initiatives

To celebrate the spirit of Holy Month of Ramadan and to engage our volunteers in the spirit of giving and sharing, CR team along with energizers organized various Ramadan initiatives like Ramadan Community Fridge in UAE and Iftar packing and distribution for the lesser privileged community in the GCC regional offices. In the second year, the Ramadan Community Fridge, registered under Ramadan Sharing Fridges was supported by stakeholders, partners, customers and companies who contributed and helped in reaching out to



14,500 people working or living in Jebel Ali Free Zone Area. Additionally, Transworld Group volunteers participated in packing Iftar meal boxes and overall 1,460 meal packs were distributed in Dubai, Oman, KSA and Qatar by 112 transworld-ites along with family members, children and volunteers of our partner organization FidelisWorld and Bridges and Allies Real Estate. Overall close to 16,000 beneficiaries were impacted through these initiatives across the region.

**Just 31 days, 800 volunteering hours, and 14,500 beneficiaries!**  
We thank our stakeholders for supporting our social initiative.

**Transworld's act of Ramadan giving!**

**THANK YOU CONTRIBUTORS**

- Chelsea Gardens
- Al Sadakka Trading
- Fresh Pack
- Al Rahal Star Foodstuff Trading
- Liquid of Life
- Parle
- Crystal Water
- Mirajkar
- Aegon
- Cape Line
- Dolphin
- Winwin
- XPF
- GFS
- Sea Route
- Milaha
- Navio
- GP Global
- Ocean Connect Marine
- Modern Int'l Healthcare Services LLC (MIHS)
- Baltic Control Emirates LLC
- Gulf Ship Chandlers LLC
- Pearl Marine DMCC
- Constellations Marine Service
- Al Ain / Alpin Water
- KPMG
- ESAB

## Transworld Group celebrates Harmony 2019

"Harmony-2019"- The Annual Staff party was celebrated with lots of enthusiasm at Mumbai on 20<sup>th</sup> July 2019.

On this occasion, the long-serving Transworld-ites were also awarded to acknowledge their long-standing commitment to the corporation. Cultural functions were performed by Transworld staff along with family members and the celebrations of Harmony 2019 was greatly enjoyed by one and all.



### 25 YEARS

Pramod A Pathare  
Dayanand Nagu Chothe  
Santosh R Pawar  
Sunilkumar K. A.  
Sukumaran Rajeev  
Ch Krishna Murty

### 20 YEARS

Brijesh Hirallal Chourasia

### 15 YEARS

Vijay Das  
Sanjay L Shigwan  
Seema R Shelar  
Rajesh Baburao Desai  
Ananta Ganga Epili  
Johnson .  
Raghavendran .  
Dinesh Kumar Tiwari  
Sathyamoorthy Mahadevan  
Satish Narayan Chandan  
Raju Ramchandran Iyer  
Shridhar Sitaram Solkar  
Sanjiv Kumar

## LIST OF LONG SERVICE AWARD WINNERS

### 10 YEARS

Chithambara Krishnan S  
Pankaj Singhi  
Santosh Kumar  
Ashok Kumar Bindal  
Rambabu Sanaboina  
Sudarsana Dillie Rao Landa  
Jeetendra Vinodbhai Kamdar  
Venkatesh Ramamurtthy  
Ajith Kumar Chirammal  
Vinodan  
Shanoj N S  
Abe Joseph Philip  
Dinesh D Mallia  
Durgesh Kumar  
Sathiyam Gandhi  
Shashikant Rawool  
Prakash R Shinde  
Renu B Setpal  
Nitin Dattaram Dhopte  
Kannagi Ukkiatan Mani  
Murugaperumal T

Anita Siddharth Pednekar  
Deeplakshmi Avadhoot Joshi  
Ravindra Suresh Khule  
Supriya Surendra Patankar  
Dipti Rahul Rode  
Bhushan A. Ranade  
Milind Kashinath Patankar  
Kanchan Madhukar Handge  
I Mohan  
Sanjay Madan  
Ashish Garg  
P R Satheesh  
Rajiv Kumar  
Rajashree M Jathar  
Paresh A Pawar  
Akhilesh R Prajapathi  
Mahendra D Thakur  
Sachin S Takle  
Abhay Kumar Sinha  
Santosh Gupta  
Kumar Krishnan

Charulatha M  
Titto Thomas  
Kamlesh Nanikram Asnani  
Vijayabhanu Bhaskaran  
Achary  
Selva Kumar Nagendran  
Oommen Thomas  
Priyaranjan Unni  
Nishanth George Chalavittil  
Sean Ignatius Martis  
Deepak Jaya Hejmadi  
Sawan Sukhdev Munjewar  
Vilas Ankush Kadam  
Prabhakar Janardan Chawan  
Amit Kumar  
Gobind Gianchandani  
M Gomathi  
Suresh Chandra Pant  
Pritam Surendra Singh  
Deepak Durgvijay Singh

## Customer Feedback – Muntajat, Qatar

Muntajat (Qatar Chemical and Petrochemical Marketing and Distribution Company Q.P.J.S.C.), a state-owned company established in 2012, recognized as a global leader marketing, distributing and selling over 16 million metric tons per year of high quality fertilizer, polymer, chemical and steel products from renowned producers in the industry through an international network of marketing offices servicing more than 3,000 customers in 135 countries. Muntajat delivers value to its stakeholders by capitalizing on its unique business model, economies of scale, capturing new opportunities, expanding the reach of its trusted brand globally, providing world-class customer service and building on its strong partnering strategy with key players in the industry.



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