

## Charmain's thoughts for 2021

The Year 2020 has been an iconic and distinctive year in the history of Human Civilization. Transformation, Evolution and Resilience which human-kind have demonstrated this year has been unprecedented. The COVID 19 induced changes in our personal lives, business world, lifestyle and environment, that we all encountered has changed the canvas of life.

Whilst this pandemic in one hand created definite issues in terms of lockdown and slowing economy, on the other hand on the positive side, it opened up a new dimension to life, new channels of doing business, new avenues for growth, opportunities and providing quality time with family. Terms like "Health and Hygiene", "Social/ Physical Distancing", "E-education" etc. became common everyday terms. Remote working accelerated the digitization of processes, customer, and supply-chain interactions substantially. It induced a lot of discipline and left us with loads of precious time in hand for family and for following our passions.

As has been the legacy of Transworld-ites, we all have, as a team risen above the tide and sustained the turbulence. I would like to mention the Transworld Front line team - the sailing crew, vessel operations staff, warehouse staff etc. – the Transworld Anchors, who during the peak pandemic relentlessly worked for the uninterrupted continuation of services to our valued customers.

By proactively responding to the situation by taking informed decisions and change of approach, which came out of the Strategic Brain-storming sessions by our senior team-members and inputs by staff, thus creating a paradigm shift, we have successfully harnessed the power of changing waves to create a new future, rather than getting tossed around by it.

We have continued additions to our fleet of vessels, acquired a new warehouse in Dubai, started our China office, a new office in Hamriyah, UAE and entered into game-changing strategic partnership with the global business powerhouse, leading the way of geographical and business expansion. Our winning streaks of new businesses continued with successful Third-Party ship management of international vessels, consolidation of our Conventional cargo Agency and Project cargo business in this year 2020.



In addition to our UAE Offices, our India offices got the global standard certification of 'Great Place to Work'. We were recognized as one of the top 50 'Best Places to Work' in the Gulf region, ranked 35th.

Our Corporate Responsibility initiatives resonated across the globe with added vigor touching the lives of over 13,000 people. As a part of COVID related response, we tied up with government bodies, police department, NGO partners in reaching out to affected people, including front-line workers, by providing assistance with food, other relief and health support. The advanced level of CSR Label certification by Dubai Chamber of Commerce this year is a testimony of our CR impact and acknowledgement of our commitment to the larger cause.

The 'Rhythm of Life' Music series, an endeavor to spread the energy of positivity and joy, through the medium of music digitally, brought our staff, families, customers and associates together in the course of 7 musical events by renowned artists through the year.

Innovation in Motion – Our digitalization project is on the verge of successful implementation. With Go – Live of major modules, there is going to be a digital transformation in our Processes and the way we work. Technology is no longer only the engine, it's the fuel and it's the driver. Our tenacity to respond to changing times and adherence to philosophy of Customer Centrality will be the success mantra.

Capt. Leslie Reis, Executive Director & CEO, Transworld Group, who has been with us for the past 26 years retired on January 14, 2021. His commitment, vast experience, leadership, integrity and professionalism has been invaluable to the Organization. His impeccable reputation within the Organization and Industry is a testimony of his stature and contributions over the last 26 years.

I take this opportunity on behalf of the Transworld family members to thank Capt. Leslie for his years of outstanding service to Transworld Group and wish him good health and happiness in his retired life.

In the Year 2021, we look ahead with Positivity and Hope. The vaccination campaign which has commenced across the globe will bring in the much-awaited relief and normalcy. 2021 will be a year of revival and accelerated growth, which will open up new vistas and opportunities. When you have an intent, the path gets created. Visualizing strengthens the resolve, helping you create that path. Focus, determination, and learning are ways to achieve your dream, your future.

2020 has changed our lives. Looking back there are many lessons learnt about Health, Family, Work, Resilience, Community, Adaptability, Empathy, Compassion and Gratefulness.

Let's carry only the positivity into the new year to bring us Peace, Joy and Happiness.

I would like to take this opportunity to wish each of you and your families a Blessed, Prosperous and Healthy 2021.

## TBC Prime – A New Addition to Transworld Group Fleet

Transworld Group bought TBC Prime (DWT: 38,529 MT), making this its 4th bulk carrier vessel & 24th addition to our fleet. Acquired at 0900 Hrs UAE Time (1400 Hours Japan Time) on Tuesday, 2nd February 2021, as she safely lay afloat at Yokohama anchorage in Japan. The mv. TBC PRIME is an Open Hatch Box Shaped Double Bottom /Double Sides Bulk Carrier built in Minaminippon Shipbuilding (2011blt) yard in Japan.

With this acquisition Transworld envisages to increase our own tonnage to continue to cover strategic markets to meet the needs of our customers. She will be deployed with HUHP Pool on their World-Wide Service.



## Transworld Group inaugurates new Logistics Facility

Transworld Group inaugurated new logistics facility at Jafza South, Dubai on 16th November 2020 by Mr. Ramesh S. Ramakrishnan, Chairman, Transworld Group.



## Tuticorin port sets container handling record with SSSL Brahmaputra

V O Chidambaranar Port Trust in Tuticorin has set a new record in handling the highest volume from a container ship. The container terminal operator PSA SICAL Container Terminal set the record by handling 4413 TEUs (twenty-foot equivalent units) of containers.

The vessel – M V SSL Brahmaputra, with a length overall of 260.05 metre with service rotation on the Tuticorin – Kandla (Gujarat) – Pipavav (Gujarat) – Cochin – Tuticorin was berthed here on January 8. The 4413 TEUs of containers were handled at a gross crane moves per hour per crane of 25 moves. On completion, the vessel sailed from the port. Port officials said this achievement was made in the context of a market that was significantly impacted by the Covid-19 pandemic, with container volumes through the Tuticorin port decreasing almost 11% during the end of the third quarter of this financial year

This comes at a time when the industry is skeptical on the global merchandise trade due to the pandemic. Chairman of the port trust T K Ramachandran stated that the volumes handled at the port are slowly recovering and have started to show positive signs from October. Moreover, the shortage of empty containers also has started to ease out and the influx of exports and imports through VOC Port is expected to surge in the coming months.



## Transworld Group opens new office in Hamriyah Port

Transworld Logistics DWC LLC, a member of Transworld Group has commenced operations in Hamriyah Port, Dubai with a new office set-up. This office will be the focal point for serving all the Northern Emirates locations comprising of Ras al-Khaimah, Sharjah, Ajman, Fujairah and Umm al-Quwain. Our product offerings of Ocean Freight, Air freight, Transportation, Bulk/ Break-Bulk/ Tanker Vessel Agency & Handling, Projects etc, covering end to end Logistics solutions will be extended to our customers from this office.

### **The office details are as follows: -**

Transworld Logistics DWC LLC  
P.O Box 261036,  
Office No. 1F-38  
Leased Office Bldg.,  
Hamriyah Free Zone  
Sharjah,  
United Arab Emirates



## Transworld Group opens new office in Shanghai, China

Transworld Group opened new office in Shanghai, China.

Mr. Jagan Abraham will be responsible for the business operations both in China and Hong Kong.

### The office details are as follows: -

Room 2007, 398 Guiyang Road, Yangpu District, 200090, Shanghai



## Transworld Hong Kong moves to new office

Transworld Logistics Asia Ltd, a member of Transworld Group has moved to new office in Hong Kong. This office will provide a complete array of services, covering the entire gamut of Logistics Solutions from the first to last mile.

**The office details are as follows:** - Transworld Logistics Asia Ltd. Address: Unit 2109, 21/F, Ginza Plaza, 2A-2H Sai Yeung Choi Street South, Mong Kok, Kowloon, Hong Kong.

Telephone no.: +852 3896 5095, +852 3896 5096, Fax No.- +852 38965100



## Capt. Leslie Reis retires from Transworld Group

Capt. Leslie Reis, Executive Director & CEO, Transworld Group, has been a strong anchor for Transworld Group for the past 26 years. He joined the Group as Operations Manager of Orient Express Lines Inc in April, 1994. In 2009, he was promoted as Vice President of Orient Express Lines Inc. Under Capt. Leslie's leadership, Orient Express Lines FZCO, now Transworld Feeders FZCO, has grown into a well-recognized and reputed Feeder company. Mentor and a guide to many in Transworld Group, he is a go to person for problem solving and practical solutions for any situation. Building strong teams, critical thinking and focused approach has always set him apart from others.

Behind the strong aura of professionalism, his deep strong voice and a no-nonsense personality, lies a passionate golfer, a guitarist and dearly called by many of us as Capt, or Les. A style icon, he has keen interest in art and an ability to crack jokes with a straight face.

A great team builder is also a team person who is always there as to extend hand of support. We wish Captain Leslie Reis good health and in his post retirement years



### Messages for Capt. Leslie Reis

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*I worked with Leslie for the past 26 years he is a phenomenal human being. His ability to understand a situation and come out with a solution with absolute clarity is the best that I have seen in him. He can go to any levels of understanding a crisis and come out with the right solution to deal with it to ensure the results are promising and in line with which it has been forecasted.*

*He is a great leader who understand people's requirement and is always able to help and guide every individual who has come in close contact with him. I have enjoyed working with him and have learnt a lot out of him. Leslie has been a great colleague of mine. I want to wish him the very best in his retirement. Retirement phase is certainly going to be more exciting than the first innings that he has made. Leslie is a very passionate golfer. He has and has developed so many passions, interests and hobbies and I am certain the remaining part of his life and the retired period is going to be so enriching and helpful for him to continue to grow. I have no doubts Leslie will still be available to help us with all that we need. Even in terms of business I am sure he will be reachable and most of us will have the ability to reach out to him for his help, guidance, and insights. Leslie is well respected within the fraternity. Most people who have associated themselves with him realize how valuable he can be. His ability to closely work with the team and help people to grow in their career is phenomenal. I have really enjoyed working with him. Whenever I had a problem the go to answer is always Leslie, I go back to him share my problem*

*with him and he is always ready smiling to come up with a way how to tackle and deal with things in a better way*

*I wish him the very best and wish Trudy and Jarryd too the very best in their life and future.*

*Ramesh S. Ramakrishnan, Chairman, Transworld Group*

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*Where does one begin to describe Capt Leslie? A tough task master, an eye for detail, goal oriented, a creator of leaders and a mentor to the whole organization! He's been someone who is always ready to debate different points of views until a consensus is reached to the betterment of the organization. There can be no greater testament to what he built and led; as we now stand at the cusp of entering a new era to become a truly global feedering and NVOCC solution provider*

*On a personal level, I will miss his sense of humor and his ability to always say the right things at the right time. There is never a challenge he has backed down from and has always encouraged me and guided me to lead from the front. I will miss all the chats we have had over the years in his cabin on work and otherwise. I will really miss his booming voice wishing me a good morning every time I enter the office, and the good evening at the end of the day.*

*I sincerely pray that Capt continues to lead a healthy life post retirement and continues to pursue his Golf, his art and of course his guitar! My best wishes to Aunt Trudy who has been Capt.'s rock at home and I look forward to keep meeting him on a personal capacity and I know that I can continue to lean on his experience and guidance as a member of the board of Transworld Group.*  
*Ritesh S. Ramakrishnan, Joint Managing Director, Transworld Group*

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*The man with many talents will be missed. Although he could seem intimidating from the first few encounters, he really is a softie. We are grateful to have him as part of the Transworld family, always ready to lend his guitar skills to our cacophonous voices, always eager to add his touch of creativity to our outrageous attempts at art. He has been the guiding light for so many of us, willingly taking so many of us under his meticulous wings.*

*Hope you continue to share your jokes and bring smiles on faces wherever you go.*

*Lots of love and luck to Aunt Trudy and Jared.*

*Anisha Ramakrishnan, Director – Corporate Responsibility, Transworld Group*

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## Ramesh S. Ramakrishnan, Chairman, Transworld Group shares his views on Opportunities, Philanthropy and Legacy

Mr. Ramesh S Ramakrishnan, the chairman of the global family-controlled shipping and logistics group Transworld, says being alert and agile for new opportunities will be vital for families as businesses cope with the new post-pandemic world.

Ramakrishnan expanded Transworld Group from a shipping agency house his father founded in Mumbai in 1977 to an award-winning fully integrated logistics and shipping conglomerate with its global footprint across all aspects of the supply chain. The group's expertise covered a range of solutions, from ship owning to project logistics to warehousing. Ramakrishnan has been a resident of the United Arab Emirates (UAE) since 1989. He was born to the late Shri. Sivaswamy Iyer and Smt. Valli Sivaswamy and was raised in Quilon, Kerala. After completing high school, he moved to Mumbai with his parents and graduated from Mumbai University, while continuing to work in his father's fledgling business. He successfully completed the Owner/President Management Program at Harvard Business School and has chaired Transworld Group for 32 years.

The third generation of the family business was assured with his son Ritesh S. Ramakrishnan working as Joint Managing Director and daughter Anisha Ramakrishnan as Director of Corporate Responsibility and Business Analytics. Ramesh S. Ramakrishnan is a recognized philanthropist who supports charitable trusts and causes.

### **What will be the key messages you want to send to family peers in your role as chairman of the Campden Family Connect Indian Families in Business Meeting 2020**

Any crisis presents everyone an opportunity to reflect, make amends to the status quo and find new opportunities for the future. Times like these make you humble. The more we accept and embrace the new reality, the easier it gets to find new ways to navigate and come out stronger.

Some of the key messages which I would like to share with other family peers are how families will be running their businesses in the new world, making changes, adapting and ensuring their leadership and legacy are maintained. In today's increasingly changing marketplace, families now must contend with the realities of tough ownership decisions, the ability to create flexible management structures as well as optimize intergenerational communication.

**What have been your toughest decisions yet in managing the impacts of the coronavirus pandemic on your family business Transworld Group**

Very disruption is test of our inherent strength and tenacity in adapting to changing circumstances. The best part of Transworld is, though it is a family owned business, every employee feels a part of the Transworld family as a "Transworld-ite". We did have to take some tough decisions to mitigate the impact of the Covid-19 pandemic. Before COVID-19 struck, we were working on many plans and examining new projects.

So when COVID-19 happened and businesses were disrupted, we had to take some tough decisions, not only for the new growth areas, but also to ensure we are able to navigate our existing businesses by making them leaner and stronger. The strategy and action plans were carefully deliberated and worked out by our senior team members collectively. In fact, we did surveys soliciting suggestions from all levels, right up to the junior most staff on steps to be taken in facing this challenging situation. We have always believed that staying focused and positive in tough times always yields positive results. We have always taken a long-term view on the business side which helps us to take tough calls that are in line with the long-term interest of our businesses and also create value for all stakeholders.

**Is this era of geopolitical uncertainty and recession the right time for a family business to invest and acquire or consolidate and preserve wealth?**

The mission of our family office is to pursue long term wealth creation and building legacy for future generations. I believe that family offices should always look for opportunities irrespective of the economic and social situations prevailing. Rather than taking extreme standpoints, the wealth creation strategy should be to manage risks at all times. When there is disruption, uncertainty and fear all around, like in the present situation, statistics will also confirm that these are the best times to commit long-term capital. Investing in stressed times will more often than not, generate outsized returns on the invested capital. In such times, reviewing the current portfolio of investments, investing from a long-term perspective and at the same time conserving and prudently deploying existing resources can be a possible approach.

I believe next year will provide lot of opportunities to build a long-term portfolio. Technology enabled sectors like Healthtech, Edtech, etc. will continue to outperform. Traditional businesses will have to adapt quickly and undergo changes to cope with the new environment.

**Which lessons did you learn from your father, Mr. R Sivaswamy, in your succession in the family business that you apply to your next generation, son Ritesh Ramakrishnan and daughter Anisha Ramakrishnan?**

There are two important lessons I would like to highlight here—vision and human relationships. My father was having only partial eyesight. But that did not deter him from having a large vision and dreaming big.

Another most important lesson is that our values and ethics is what defines our character. Human touch in our dealings, respecting people, giving back to society is more important.

than just being successful and accumulating wealth. Being a 'good human being' is more important than being a 'great human being' is the legacy of my father. It makes me proud to see the next generation, my son Ritesh and daughter Anisha have ensured that the human element is not lost while dealing at the workplace or in business relationships with other stakeholders.

### **How can family business leaders attract and retain the best non-family talent at their C-suite level?**

We, at Transworld, are fortunate to have most of our staff, especially the non-family leadership team, working with us for decades.

As I think back, mutual trust, respect, transparency, involvement in decision making processes and the ability to speak up and take decisions are some of the key factors that helped develop commitment among our employees. In my opinion, at the stage of recruitment of a C-suite executive, it is important to ensure that the person apart from being an outstanding performer, also has his or her value systems aligned with those of the family business. Also, a clear job profile and clarity on a growth plan along with proactive feedback to the executives provides comfort and improves the stickiness to the organization. It is equally important that the family also develops a mindset to drive the business in more institutional manner and not as a typical family-run business. Good governance practices and having independent minds guiding the family business are equally important to attract best in class talent. Lastly, one can attract the best of talent at a price, but in order to retain them, it is important to provide them with a working environment which motivates them to excel and conduct themselves in line with the family business values.

### **In which causes should family philanthropists focus their sustainable investments in the next decade?**

Sustainable investing has been a focus area among family philanthropists. However, the outbreak of this pandemic has accelerated the activity and will continue to do so going forward. In my opinion, environment, food and health are going to be the themes among the family philanthropists considering the impact of global warming, as well as the pandemic this year. Our Employee Volunteering initiative, wherein employees are encouraged to engage in social volunteering activities around pressing social issues, has made our staff members philanthropists in their own right. The volunteering program is driven by a group of CR Energizers - a voluntary cross-section team of employees. Rather than just donating money to a cause, it is important philanthropy is looked upon as our moral obligation to give back to the society and the environment we have live in and taken so much. More importantly, it's the thought-seed of giving and caring we should nurture in people that can be truly sustainable than any amount of financial contribution.

## In conversation with C M Muraleedharan, President, Avana Logistek Limited, Transworld Group

This month, the TransView team had a candid chat with C M Muraleedharan, President, Avana Logistek Limited, Transworld Group shared his experiences in Transworld and Overall shipping industry in general. Below are the excerpts from our conversation.

Mr. C M Muraleedharan is the President, Avana Logistek Ltd. He started his career in 1990, as a trainee J M Baxi Group after graduation. Learning the basics of the industry, he received the opportunity to start his journey with Transworld in 1992 as his second company – completing the journey of 28 years in the organization.

In close to three decades of his association with the group – he worked in different locations, different divisions -learning from each of his experiences in. He made a humble beginning in documentation department of Worldwide Cargo Care Private Limited, the Indian agency division of United Arab Shipping Agency. As an expression of encouragement of his hard work, management provided him with diverse opportunities – working with Worldwide Cargo Care Pvt Limited, OEL Express Lines Ltd and many more. When the group was entering into coastal multi modal system under Shreyas Relay Systems Ltd, he was given the responsibility of operations and commercials.

Working in different divisions taught him all the traits of the business. Learning from business leaders and mentors, he took on every responsibility given to him with sincerity and worked harder each time to show positive results. Vast experience and immense learning helped him in climbing up the ladder from executive to the head of Avana Logistek Ltd. He has seen Transworld's coastal business grow from being a small division between Kandla and Kochi to now covering all major Ports of India.

Values of loyalty, commitment, accountability, and respect for all are the core values and foundation of work. Alignment with organizational core values will ensure prosperity and growth for business and personal development

Technology and innovation are making waves in many industries and are much need in shipping and logistics sector as these sectors are going to be vastly impacted by the changing times. These industries historically are dependent on heavy use of manual processes. These industries are to gain a lot from technological advancements like automation, artificial intelligence, blockchain. The need is to change and adopt to the new trends. Technology will play a larger role in challenging times. Transworld Group has always been adopting to changes and evolving with changing times



Addressing the issue of challenges posed by COVID-19, he shared that while the pandemic sent a shock wave to the entire supply chain industry, the opportunities in coastal shipping look positive and promising. Maritime policies and various bills by the Government are aimed at promoting Indian Shipping industry and taking the right opportunities will help the industry jump out of the impact.

Mr. Muralee's hobbies include reading and traveling and loves to watch movies and interact with people. He has been involved in various social service engagements and is representing the trade as Treasurer of Kandla Steam Ship Agents Association and Vice President of Container Shipping Line Association – Mundra-Kandla. His pillars of strength are his family members – his wife and two daughters. He ensures a good balance of professional, social, and personal life. He is extremely grateful to the management for giving him all the opportunities, receiving long service award for serving 25 years in the company and appreciation from the management. He has received many awards representing the company and in his personal capacity. He has been selected as dynamic shipping and logistics professional and the prestigious award was presented to him by Deputy Chairman of Rajya Sabha.

Being a veteran in the industry, his message to younger generation is that there are no shortcuts for success. Hard work, self-belief, patience and aspiring for excellence – are key ingredients for personal and professional growth. This industry gives ample opportunities – the key is to keep gaining knowledge putting it to work and adapt to change to thrive and succeed.

## KNOW YOUR SHIP



transworld  
GROUP

Welcome a new addition to our fleet

# OEL KEDARNATH

Source - MarineTraffic.com (Steven Watline)

**YEAR BUILT:** 2003

**CONTAINER CAPACITY:** 3108 TEU

**PLACE BUILT:** NEW SZCZECIN SHIPYARD

## Digital Volunteering with Manzil on World Youth Skills Day

To mark World Youth Skills Day celebrated on 15th July, the CR team along with volunteers engaged students from Manzil Center, UAE in imparting basic life skills through the medium of storytelling, music and culinary endeavors on a digital platform on 16th July 2020. 45 Transworld volunteers and their family members engaged with 16 students from Manzil Center in an afternoon of music, cookie baking, storytelling with props and Zumba.



## Transworld Group extends support for victims of explosion in Lebanon

A giant explosion took place at Beirut port on 4th August 2020. Transworld Group in Dubai organized a Donation Drive from 10th August – 19th August to support Emirates Red Crescent's Campaign, 'To Beirut'. The collection helped people who have become homeless, lost loved ones, injured, or impacted by the explosion. 21 staff members supported with dry food materials, clothes, and hygiene kits. During the campaign around 150 Kgs of relief material was collected & handed over to our NGO partner, UAE Emirate Red Crescent.



## International Literacy Day

An online session was conducted on International Literacy Day, 9th September 2020, with NGO partner, Children's Jamghat. The session was about interaction with 25 Jamghat children with 70 volunteers, which included experience sharing by children, poem recitation, skit, and group dance. Transworld volunteers & Jamghat team also engaged through self-defense activity, musical ice breaker and songs over the digital platform.



## Interaction with Waste Picking Frontline Workers on World Humanitarian Day

The CR team conducted an online session celebrating the Unsung Heroes of the Informal Economy World Humanitarian Day on 13th August 2020. The talk was facilitated by Hasirudala, a social impact organization working with waste pickers.

Over 81 participants joined in for this session. The session aimed to provide an insight into challenges faced by women in the informal sector of waste picking and celebrate their spirits and zest for standing strong – even during hardship.



## Awareness Session on Road Safety for Pedestrians for Drivers

Transworld Group participated in Dubai Chamber’s Sustainability Network’s campaign on “Pedestrian Safety”, from 13 – 17 September 2020. A session was organized for heavy duty drivers to spread awareness on pedestrian road safety. A training session was organized for 15 heavy duty drivers highlighting the best practices to ensure their and pedestrians Road Safety with the help of resource material received from RTA.



## Dialogue on Gender Diversity on International Maritime Day

Transworld Group marked the World Maritime Day 2020 on 24th September with a panel discussion on Gender Diversity. Guest speakers, Mr. Ritesh S. Ramakrishnan- Joint Managing Director – Transworld Group. Ms. Anisha Ramakrishnan, Director Corporate Responsibility- Transworld Group, Ms. Sanjam Gupta- Founder, Maritime SheEO & Director, Sitara Shipping Ltd, Ms. Reshma Nilofer- India’s first woman maritime pilot and Ms. Sumiit Cheema- President WISTA, India & Co-founder, Dycecorp Ltd deliberated on importance of gender equality, , and highlighted the important - yet under-utilized - contribution of women within the maritime sector . The session was also attended by cadets in training from shipping institutes.





## National Nutrition Week

On the occasion of National Nutrition Week in India, Transworld CR team for the third consecutive year organized multiple meal and grocery kit distribution drives in first week of September for daily wage earners and their families across 8 locations to ensure that the community has access to healthy and nutritious food in these difficult times. In Tuticorin volunteers alongside NGO partner Indian Red Cross society distributed 300 freshly cooked and nutritious meals to workers at construction sites, salt-pans and waste pickers. At Vizag, 30 waste pickers and their families were supported with family grocery kits distribution drive with the support of Naa Vuru Vizianagram. Robin Hood Army distributed wholesome grocery kits to daily wage earners and reached out to 160 beneficiaries in Delhi, 100 in Mumbai, 158 in Kolkata and 80 in Chennai. 800 freshly cooked meals were also provided to poor communities in remote villages of Gandhidham with the support of NGO partner Seva Sarvopari. The concluding drive was held in the interiors of Wayanad, Kerala wherein 22 artisans and their families were reached out with groceries and essentials with help of our partner Utthan. Over 1800 beneficiaries were reached out through this initiative.



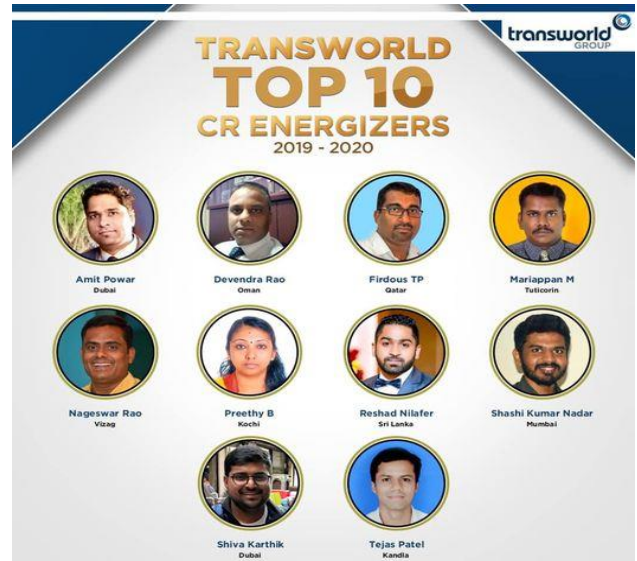
## Celebration of Daan Utsav with the Elderly

On the occasion of Daan Utsav in India, a digital session was conducted on 8th October with the elderly in two old age homes, Anand Vrudhashram & Matoshree Vrudhashram in partnership with Helpage India. The elderly has their own set of circumstances, challenges, and risk factors related to their mental health and wellbeing. To motivate them to stay engaged, 13 volunteers conducted activities such as meditation, laughter therapy, and chair yoga. The highlight of the session were musical performances by the elderly and the family members of our volunteers including their children. Over 30 elderly and 48 Transworld volunteers made this platform a place for a fun and learning.



## Recognition to Top CR Energizers 2020

Transworld Corporate Responsibility Energizers are a group of corporate citizens of Transworld Group, who promote a culture of the community, societal engagement, and consciousness in line with Transworld's core value of Social and Environmental Responsibility. In the year 2019-20, a group of 120 vibrant energizers across Transworld global operations led various initiatives in different location offices. Top 10 energizers were recognized globally for their contribution towards C R activities.



## Awards and Recognition

### Transworld Group wins Dubai Chamber advanced CSR Label and stands 1st Runner Up for Arabia CSR Awards 2020

Transworld Group received the Dubai Chamber Advanced CSR Label as the first-time applicant, after being awarded Dubai Chamber CSR Label for the last year by Dubai Chamber of Commerce and Industry. The Group also got awarded the 1st Runner Up – Small Business category at the 13th Arabia CSR Awards by Arabia CSR Network.

Both the recognitions highlighted Group's outstanding efforts in embracing social responsibility initiatives within its business to strive meeting the expectations towards its customers, employees, suppliers, the community, and environment. The highlighting aspect has been the involvement of staff-members and their families in these socially elevating initiatives. This holistic approach makes Transworld Group a leader in the industry and in the region in CSR and sustainability domain.



## Transworld Rewards and Recognition Scheme - Winners of the Excellence Ambassadors' July 2020

### STAR PERFORMERS OF THE MONTH:

**WINNERS OF REWARDS & RECOGNITION AWARD FOR THE MONTH OF JULY 2020**

|   |  |   |
|---|--|---|
|  |   |  |
| <b>JEYACHANDRAN M.</b><br>Avana Logistek Limited, Chennai                         | <b>NILUKA MADUSANKA</b><br>Transworld Logistics FZE, Dubai                         | <b>AYON GHOSH</b><br>Avana Logistek Limited, Kolkata                                |
|  |  |   |
| <b>SACHIN SALUNKHE</b><br>Avana Logistek Limited, Mumbai                          | <b>PAIGASAN VIJAY KUMAR</b><br>Transworld Logistics FZE, Dubai                     |   |

## Transworld Rewards and Recognition Scheme - Winners of the Excellence Ambassadors' August 2020

### STAR PERFORMERS OF THE MONTH:











**STAR PERFORMERS OF THE MONTH - AUGUST 2020**

|   |   |  |   |
|---|---|--|---|
|  |  |  |  |
| <b>Ajesh Joseph</b> , Transworld Logistics - DWC, Dubai                             | <b>Aldrin Fernandes</b> , Avana Logistek Ltd., Mumbai                               | <b>Anita Pednekar</b> , Shreyas Shipping & Logistics Ltd., Mumbai                    | <b>Jennifer Mariano</b> , Transworld Group, Dubai                                     |
|  |  |  |   |
| <b>Rahul Pawar</b> , Avana Logistek Ltd., Mumbai                                    | <b>Swapnil Waghmare</b> , TILPL, Mumbai   | <b>Prakash Thakkar</b> , TILPL, Mumbai   |   |

## Transworld Rewards and Recognition Scheme - Winners of the Excellence Ambassadors' September 2020

### STAR PERFORMERS OF THE MONTH:

**STAR PERFORMERS OF THE MONTH - SEPTEMBER 2020**

|   |   |   |  |   |
|---|---|---|--|---|
| <br>Arumugam,<br>Avana Logistek Ltd.,<br>Tuticorin | <br>Ajay Kumar Pillai,<br>Transworld Logistics DWC,<br>Dubai | <br>Aswathy Renjith,<br>Avana Logistek Ltd, Kandla                 | <br>Dinesh D Mallia,<br>Avana Logistek Ltd, Cochin | <br>MK Manaf,<br>Avana Logistek Ltd,<br>Mumbai |
| <br>Praveen Kumar,<br>TSA, Krishnapatnam          | <br>Ravikumar Khoker,<br>Avana Logistek Ltd, Kandla         | <br>Rushikesh Rogye,<br>Shreyas Shipping and<br>Logistics, Mumbai | <br>Suresh GV,<br>TSA,<br>Chennai/Krishnapatnam   | <br>Vishal Khole,<br>TILPL, Mumbai            |

### Customer Centrality Award : September 2020

**CUSTOMER CENTRALITY AWARD- SEPTEMBER 2020**

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| <br>Umesh Gangaram Roge,<br>SSLL , Mumbai |
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## Transworld Group celebrates online musical concerts

As a part of the Transworld "Rhythm of Life" initiative, an e-Concert was organized exclusively for the Transworld Group staff. The event was graced by the Mr. Shankar Mahadevan. Shankar is undoubtedly a unique phenomenon in the field of India Music. Unmatched for his art, he has carved a niche for himself with his immense contribution across various genres of music and hailed as a one of the most creative musical minds India has ever produced. Adept in all forms and Style, he is trained classical



singer and has been recipient of prestigious awards and accolades both in India and Internationally including Padma Shri from Government of India. The series also witnessed two more musical concerts and it was graced by Saurav Kishan and Srinivas & Sharanya Srinivas.

Saurav Kishan fondly known as "Chota Rafi" is a singing sensation from Calicut, Kerala, who became an overnight star when his cover of famous Mohammad Rafi song – "Teri Aankhon Ke Siva Duniya Mein" from the film Chirag (1969)-ranked up over a million views on Twitter.

Srinivas and Sharanya Srinivas, the Father – Daughter duo transported the audience back to the golden era of music as they presented some classic Kishore Kumar and R.D Burman songs.

## New Year celebrations in Transworld Sri Lanka office

To commence the New Year 2021, staff in Sri Lanka office had small ceremony where all the staff participated. All the staff have taken this as an opportunity to extend heartfelt greetings for the season and appreciated one another for their accomplishment and achievements.





## Training Initiatives for the Quarter

1. Session on "Immunity Building Post Lockdown" by HDFC Bank
2. "Rebuild, Unfreeze and lead your most important asset: Your people" by Mr. Nagendra Desai
3. Session on "IT security and how to recognize and avoid phishing attacks" by Mr. Hardik Shah
4. Training Session on "Side Effects of Mobile Technology" by Dr, Girish Nair
5. Session on "Corporate Fraud and Role of Insurance" by Mr. J Nayer (Amicus Brokers)
6. Motivational Talk "How to be happy, no matter what" by Motivational Speaker Mr. Shridhar Sampat and Ms. Rajni
7. Session on "No stress, no tension, Prepare for the future" by a renowned motivational speaker by Mr. D.R Nagaraj
8. Session on "Ergonomics of human body, Arthritis & Joint Pain" by an Orthopedic Specialist
9. Session on "Transformation in Motion" by Mr. A.V. Dharmakrishnan
10. "HowZAAT" motivational talk session with Mr. Javagal Srinath
11. Session on "Living Your Life to the Fullest" with 'Shri Brahmavihari Swamiji' from BAPS Swaminarayan Sanstha
12. A special interactive session 'Googly' with Mr. Anil Kumble, a Cricketing Icon and an astonishing personality
13. Session on "Communicate to Connect" by Mr. Valsakumar Menon, Coach & Motivational Speaker
14. Session on "Breast Cancer Awareness" by Dr Ritu Khare

Vincent Dsouza, Technical Superintendent  
IND-AUST Maritime Pvt Limited

Dear Transworld Logistics Ltd team,  
We really appreciate your efforts and hard work put into co-ordinate between Port authority and mmd surveyor (Paradip) to complete the MLC intermediate survey of vessel Hari Sagar.  
Excellent job done and Keep it up!

A Member of  
transworld



Say hello to a sharper, stronger  
and happier you!

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T: +971 4 589 6983, E: info@evolvebraintraining.com, W: evolvebraintraining.com

## Scribe Surprize

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Selected articles stand to win attractive prizes.

Get cracking, start capturing your innovative ideas and send them to the editorial team.

Winning has become so easy!

Thanks for sending in your articles, poems etc. but sometimes, due to space constraints, we are unable to carry your articles in a particular edition. But please bear with us, they will definitely be published. Keep writing to us! We treat your comments as a gift - Feedback is always positive, so feel free to drop us a line: email: [transview@transworld.com](mailto:transview@transworld.com).