

Transworld Group Rechristens Higher Purpose, Vision & Mission Statements



TRANSFORMATION IN MOTION™

OUR HIGHER PURPOSE

Delivering prosperity for humanity

OUR VISION

To accelerate global trade,
while creating sustainable growth

OUR MISSION

Inspire people to create value with
innovation, service excellence, good
governance and technology

OUR VALUES

Integrity
Transparency
Respect
Customer Centrality
Excellence
Social & Environmental Responsibility



Dear Colleagues,

When Patterns are broken, new Worlds emerge. At the outset, when I look back to March 2020 and today where we are in January 2022,

I can only express my gratitude to the lord almighty, and our Transworld family for navigating us so far through the uncertain tumultuous time.

Ocean teaches us a great lesson. The Seaman **feels tiny, humbled and inspired**, in the limitless vastness of the sea, sailing the mighty ship, which looked so big on the shore. Something like this happened due to the Pandemic. Humanity got overwhelmed by the scale and magnitude of change, that took place in just a year.

Even during these testing times our people **'Transworld Anchors'**, especially our **seafarers kept the ships sailing**, despite of various hurdles and staying away from families for months together. They

ensured that all the Transworld ships delivered cargo across the world, keeping our **flag of Customer Centrality flying high**. They were parallelly backed up, supported, and guided by our TWSM staff ashore. Similarly, **our operations staff in ports, warehouses, transportation, clearance etc., attended duties during this pandemic**, with safety measures, ensuring first mile and last mile chain runs smoothly.

In retrospect, our key characteristics, and inherent **strengths like tenacity to change, resilience, creating new products, and constantly reinventing** our services and most importantly efficient **People**, not only helped us grow, but helped us achieve some phenomenal milestones.

Our strategic **partnership with the globally reputed Group, DP World and its subsidiary Unifeeder** got operational in July 2021, re-enforcing our brand equity and market reputation.

We expanded our fleet size with the addition of **6 new bulk carriers**. Our fleet strength as of today stands at 26 and there are more vessel deliveries lined up in due course.

In our Supply Chain and 3 PL front, we opened **4 new distribution centers in UAE** (2 in JAFZA and 2 in the Dubai mainland), enhancing our reach to our customers, providing them a reliable and quick service. Our Agency business grew with an entry in the Liquid Cargo Segment, building partnerships with **International Tanker Agencies**. We also successfully managed **Heavy Lift Transportation, along with Over Dimensioned Cargo** and special equipment transportation. Our Agency Division of **Messina lines** was able to revive the direct vessel service from Mundra to Red Sea, Med, and East & South Africa.

We also moved into the **E-commerce space** after the successful launch of our division **InstaShipNow**, a one-stop-shop global logistics platform that fulfills e-commerce fulfillment including last-mile delivery. In the year 2021, Transworld Group also established **WAMI Capital**. As the Single-Family Office of the Transworld Group, Wami Capital manages a significant and diversified portfolio of different asset classes. Focused on building an alternate investment portfolio of venture/start-ups, WAMI has invested in around 25 start-ups across the world. **Innovation in Motion** – Our digitalization project has been successfully implemented comprising of Logistics &

Forwarding modules, Vessel owning, Ship Management, Liner, Coastal etc.

The launch of our new **Customer Portal** will bring to the fingertips of our customers, the most convenient mode to track active shipments, enter shipping instructions, view invoices & documents, statements of accounts, including WhatsApp notifications. The Real Estate arm of Transworld, **Transcend Developments** has successfully completed and launched the residential project **Anchorage Residences** in Dubai South. The facility provides best-of-class luxury housing at an affordable cost. On the people front also, we tried to keep our staff engaged and inspired. Continued certification as a **'Great Place to Work'** and being recognized as **14th best place** among the 'Best Place for Millennials' is a testimony of our culture and working atmosphere. With an objective of spreading the energy of positivity, hope and joy, we continued the **Rhythm of Life Music and Conversation Series** online. We hosted and interacted with Maestros, Trendsetters and Veterans of various fields.

Our **Corporate Responsibility** initiatives have impacted people and the environment across locations. The most heartening factor has been the enthusiastic involvement of each one of you and your families through the volunteering programme in these selfless acts of service. Our Organizational Higher purpose of **'Delivering Prosperity'** to all continues to be our motivating force, driving our initiatives.

We played an important role in **contributing and transporting liquid Oxygen, oxygen cylinders, concentrators and sending other hygiene and protective equipment** from UAE to India. We assisted many vulnerable medical frontline workers through medical and protective equipment. We facilitated the distribution of **non-invasive ventilators** shipped from the USA to many hospitals in Maharashtra, Kerala, Delhi and Gujarat. I pray to God for the families of our Transworld members, who lost their lives to the Pandemic. **We extended our support to them, through financial help by providing one year of salary, medical coverage, and support of education to the minor children, as well as support to the spouse and elderly parents.** The precious life and presence of a loved one cannot be matched; it was just a small effort on our part to provide support and solace to the grieving family.

ESG Goals will be the polestar leading the way we work, govern, interact, and bring a positive impact

on humanity. Our Group values of Integrity, Transparency, Respect, Customer Centrality, Excellence and Social & Environmental Responsibility must be embedded in the Core of our being.

It gives me immense pleasure to share that Transworld Group is entering into a new chapter by launching new Higher Purpose, Vision and Mission statements to cater to changing time and serve the needs of our stakeholders. With our passion, commitment and moving ahead of time, we will contribute towards delivering prosperity for humanity

Transformation 2.0 will be all about effectively using Technology with Human Touch. Our rechristened Vision and Mission statements is reflection of this approach.

Wishing you and your families a happy and healthy 2022.



New additions to our fleet

TBC Praise

Transworld Group bought TBC Praise (DWT: 36685 MT), making this its 7th bulk carrier vessel & 26th addition to the fleet. Acquired at 0915 Hrs UAE Time (1338 Hours Spain Local Time), 21 July 2021, as she safely lay afloat at Tarragona anchorage in Spain. This acquisition has added significant scale to Transworld Group's operating fleet and is in line with the company's fleet expansion & efficiency improvement strategy. She will be deployed with HUHP Pool on their World-Wide Service



TBC Badrinath

Shreyas Shipping and Logistics Ltd, a member of Transworld Group bought TBC Badrinath (DWT: 34250 MT), making this its 1st bulk carrier vessel & 25th addition to the fleet. Acquired at 1645 Hrs UAE Time, November 15, 2021, as she safely lay afloat at Busan Anchorage in South Korea. This acquisition has added significant scale to Transworld Group's operating fleet and is in line with the company's fleet expansion & efficiency improvement strategy. She will be deployed with HUHP Pool on their World-Wide Service

TBC Kailash

Shreyas Shipping and Logistics Ltd, a member of Transworld Group bought TBC Kailash (DWT: 35152 MT), making this its 2nd bulk carrier vessel & 26th addition to the fleet. Acquired at 1400 Hrs UAE Time, November 26, 2021, as she safely lay afloat at Singapore Anchorage. This acquisition has added significant scale to Transworld Group's operating fleet and is in line with the company's fleet expansion & efficiency improvement strategy. She will be deployed with HUHP Pool on their World-Wide Service



Launch of New Digital Freight Forwarding Platform – Patang

Patang freight forwarding platform leverage technology enabled solutions and help customers to get access to real-time information, swift business process and a digital customer interface. The platform has been launched considering various parameters which are key to every supply chain model. The platform offers various key salient features and benefits, which includes view bookings, view shipment details, track shipments in real-time, add shipping Instructions online, view statement of accounts and invoices, and receive shipment notification on email & WhatsApp. The seamless visibility provided through this platform will help our customers to have instant and accurate information.

New Logistics Facility opens up in Jafza South, Dubai

Mr. Ramesh S. Ramakrishnan, Chairman, Transworld Group formally inaugurated our new Jebel Ali Distribution Center, at Jafza South, Dubai, UAE on 16th December 2021. The inauguration function was attended by various Transworld senior management and office employees. This is our fourth distribution facility in the region in this year. With over 121,611 sq. ft of state-of-the-art warehousing facility at Jebel Ali Free Zone, Transworld Group aims to increase speed of product availability, which will help reduce time-to-market. The facility offers various amenities like loading bays, ample parking spaces, Double Deep Racking, 5,800 pallet positions capacity, material handling and charging station and many others

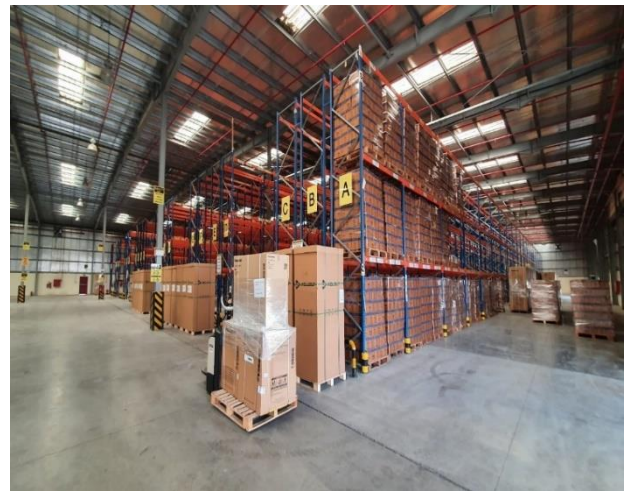
Anchorage Residences – Launch of luxury family homes by Transcend Developments

Transcend Developments, the real estate arm of Transworld Group proudly unveiled its much-awaited flagship project, Anchorage Residences, Dubai South on 27th November offering a great opportunity to own a luxury family home or make a smart investment in Dubai's future.

The launch ceremony was addressed by Transworld Group's Chairman, Mr. Ramesh S. Ramakrishnan and



Our business & customer service team has already started connecting with customers for their onboarding to the Patang platform. We have successfully onboarded 550+ customers across locations.



Director, Ms. Anisha Ramakrishnan who is leading Transcend Developments who introduced the concept of home-to-happiness.

Transworld Workdays Policy 2022

Transworld Group has introduced Transworld Workdays Policy 2022" which is in line with our constant endeavor to boost work-life balance to enhance social wellbeing while increasing productivity optimally using the Digital platforms. Announcing W.E.F. 01 Jan 2022, all our global offices including Dubai; except (Oman, Saudi Arabia & Qatar), will have workdays from Monday to Friday. Saturday and Sunday will be the Weekly off days. All GCC locations (Oman, Saudi Arabia and Qatar) will continue to have Sunday to Thursday working week and Friday & Saturday as weekly off, in line with the country specific weekend pattern.



With digitalization initiatives getting entrenched in our day to day working, we are implementing 50% staff to have mandatory work from home on last working day of the week.

Transworld Logistics Limited Executes Several Projects

Transworld Logistics Limited, the agency, projects, broking, and chartering arm of Transworld Group successfully completed several impressive shipments (total of 24 units) from Mumbai, India to Tincan, Nigeria. It also loaded Backhoe loader in disassembled form for Rotterdam in 40 feet high cube container and executed dry bulk cargo by fixing a 14000 DWT vessel for shipment of 9,800 MT of bagged Rice cargo from Kolkata to Chittagong



Transworld Logistics DWC LLC completes Air Charter operations

Transworld Logistics DWC LLC, a member of Transworld Group successfully completed Air Charter operations on 4th Oct 2021 from Sharjah to Amara, uplifting 36 tons of non- hazardous oil on an IL76 freighter. Transworld Logistics DWC LLC also successfully completed Air Charter operations of 10 flights to LUSAKA by uplifting 500 tons of empty oxygen cylinder from Dubai.



Transworld Group wins "Most Diversified Shipping and Logistics Group of the Year"

Transworld Group won the "Most Diversified Shipping and Logistics Group of the Year" and Shreyas Shipping and Logistics Ltd won "Coastal Service Operator of the Year" award at India Maritime Awards 2021 held in Mumbai



Transworld Group wins "Shipping line of the year - Coastal Operator"

Shreyas Shipping and Logistics Ltd, a member of Transworld Group won "Shipping line of the year - Coastal Operator" award at the 11th edition of Gujarat Junction 2021 - Cargo and Logistics Awards



In conversation with Prabhakar Posam, Chief Information Officer, Transworld Group

This month, the TransView team had a candid chat with Mr. Prabhakar Posam, Chief Information Officer, Transworld Group. He shared his experiences in Transworld Group and the shipping industry in general. Below are the excerpts from our conversation.

Mr. Prabhakar Posam is a seasoned technology professional currently leading the team of Information Technology for Transworld Group in the capacity of CIO. Born and brought up in Mumbai, Maharashtra, Prabhakar started his career as a programme developer. With diverse technology experience in different sectors, Transworld Group is his first stint in shipping and logistics industry. He joined the Group five years ago with the strive to bring about a significant progress in digital journey of the Group.

With the focus on digital transformation, he brought in a strategy to introduce innovative products to the business rather than having a traditional approach and support top line and contribute to bottom line cost saving.

The range and scale of businesses at Transworld Group had different needs and to find a common IT solution for data processing, process management and other services was a herculean task. Rolling out Oracle platform for financial and operational across the companies was one of the first achievement. Another important aspect of digital transformation was to build portals and customer experience platforms for businesses. Infrastructure and security being a major area of importance, we worked towards strengthening this aspect by building internal teams, build on security and infrastructure adding security policies, and practices with strong control mechanism

Social media is an important tool for communication with the stakeholders. Along with building strong internal platforms, Prabhakar focused on a systematic and strategic approach to Transworld Group's social



media platforms. The transition journey from traditional way of doing business to the new approach of digital transformation was made possible through education and awareness of people within the group, it is the acceptance from people that made these initiatives possible

He believes that achieving success is a journey where you also experience hurdles to learn from. The digital transformation of Transworld Group has made steady progress but has also been a learning curve. The important aspect is to keep moving forward to achieve the targets and be opened to learn new things.

In the present evolving times, it is important to innovate and stay ahead of the curve to build resilience and achieve success. A major decision taken in 2018 to move all businesses to cloud platform was extremely bold. However, during Covid-19 outbreak in 2020 it was this decision that helped us make a swift shift to virtual

platform and continue business and serve our customers during lockdown.

While the Group has incrementally digitized many business processes, his vision for future is to work on internet driven platform-based business model that would bring stakeholders together to interact with each other to be the next generation company. The next wave is B2B platform-based model. Now the time is to focus on Web 3.0 focusing on AI, Blockchain technology and other technologies.

Prabhakar believes in working with young professionals who bring in fresh and innovative approach younger generation brings in. Integrity, passion, confidence, trust and seeking new avenues are some core values Prabhakar stands for and practices in his professional and personal life. He believes in empowering people, trusting them and giving them freedom has helped him build strong teams across geographies. He feels that interacting with people with a good heart helps in building long term relations. Personally, he enjoys music, movies, playing cricket, traveling and photography.



He is extremely proud of being part of Transworld Group's digital transformation journey. For him, it has been exciting journey over the past five years, has given the opportunity to bring creativity and innovation to work. He feels that people connect, and different initiatives undertaken – business and non-business bring people together and make Transworld a close knit, unique organization to work for.

#Shipipedia



Environment Social and Governance – A Business Priority

Sustainability and Triple Bottom Line have always been an integral part of our business value chain. Businesses will increasingly need to prioritize Environmental, Social and Governance (ESG) standards as their core to sustain and thrive. The ESG lens supports organizational adaptability to adjust to changing economic, environmental, and social conditions. The three pillars of ESG are:

- Environmental criteria may include a company's energy use, waste, pollution, natural resource conservation, and treatment of animals. The criteria can also be used in evaluating any environmental risks a company might face and how the company is managing those risks. Decarbonization in shipping is one of the key responses to environmental risks
- Social criteria look at the company's business relationships with a focus on creating value for the society, by laying emphasis on the human rights issues, workplace health and safety, training and management, interaction with communities, customer relationship etc. Diversity and inclusion are one of the key gap areas for the industry to deliver upon to bring creativity at work and increase productivity of businesses.
- Governance criteria covers issues on the corporate governance of a company and has two main elements: corporate structures, and corporate behavior. The industry needs to emphasize upon board structure, ethical behavior, transparency in accounting and anti-corruption practices.

To continue to be the industry leaders Transworld Group is making strides towards integration of Environment, Social and Governance (ESG) framework into our business practices. Long-term sustainable growth requires a sustainable business and a sustainable environment with a focus on

socially virtuous practices and robust governance practices. ESG alignment with business strategy will help in better management of responsibilities and business risks on one end and drive transformation and change on the other hand.

To deliver our strategy we are working with top-line to bottom-line within our company with specific key performance indicators to achieve ESG targets and goals for transparent disclosure of our ESG performance. Stakeholder engagement with partners, customers and institutions is an ongoing process to identify the most material issues for the company. With this goal, we commit to integrate sustainability in our end-to-end offerings and be the pioneers in sustainable shipping and logistics industry.



Our Responsible Business Priorities

- Climate Change
- Emission
- Diversity and Inclusion
- Employee Development and Wellbeing
- Ethics and Anti – Corruption
- Customer Privacy and Data Security

Our Focus Areas for Community Engagement and Impact

- Stewardship of Marine Environment
- Health Food and water Security
- Art, Education and Civic Engagement
- Gender Equity and Inclusion
- Disaster Response

The higher purpose of the company is value creation and prosperity for all stakeholders. We remain committed to meet the needs of our customers, shareholders and all other stakeholders. As we embark on the journey ahead, sustainability and social responsibility remain at the core of our business and will help build resilient business that will create long-term value for our stakeholders. Our

ESG strategy highlights the key responsible business practices and focus areas with clear targets and reporting transparent disclosures and progress to our stakeholders. A holistic approach to sustainability—with respect to disruptive change, financial strength, environmental and social externalities, and governance will help create prosperity for people, planet and profit.



National Nutrition Week 2021-22

As part of Transworld's commitment to the SDG 2: Zero Hunger and SDG 3: Good Health & Well-Being, 4th cycle of National Nutrition Week 2021 was organized in the first week of September in India. Nutritious meals were distributed to underprivileged children in 8 cities - Delhi, Mumbai, Chennai, Kolkata, Vizag, Tuticorin, Kochi, Kandla and we supported 11,650 beneficiaries with a meal per day. We supported 1500 meals in Vizag in partnership with Naa Vuru Vizianagram, 500 meals in Tuticorin with NGO partner BG Samuel Social Welfare Trust, 750 meals & Dhoodh Daan Initiative in Kandla with Seva Sarvopari Trust, 500 meals in Kochi with SOS Children's Village India. We also partnered with Feeding India by Zomato and reached out to 8000 beneficiaries in Delhi, Mumbai, Kolkata and Chennai.



In addition, through employee contribution campaign, contribution of 3,350 meals were extended to support Daily Feeding Program by Feeding India by Zomato. During the National Nutrition Week 2021, a total of 15,000 beneficiaries were supported across India

Tamil Nadu Blind Football Residential Camp and Tournament

Transworld Group supported a residential coaching camp for boys and girls organized by Tamil Nadu Blind Football Association held from 10th – 12 September at Montfort School St Thomas Mount Chennai. The goal of the camp was to provide the first ever opportunity for visually challenged persons of all playing ability levels and classifications in a residential sports coaching program. The players had the opportunity to develop their football skills, fitness and teamwork in the coaching sessions with the final session on day 3 being the match sessions. Motivational talk sessions were also organized for participants guiding them about career opportunities and life skill



World Humanitarian Day

The Corporate Responsibility team conducted an online session celebrating World Humanitarian Day on 19th August 2021. The talk, "Story of Manual Scavengers", was facilitated by Shuddhi Foundation, a social impact organization along with their frontline workers. The session focused on their stories and Transworld volunteers set the stage with musical performances followed by kids' song and dance performances. The celebration was attended by 52 Transworld employees and family members, participating from different locations globally. Transworld Group also supported 100 beneficiaries with essential grocery supplies for a month.



Daan Utsav

Daan Utsav also known as Joy of Giving Week is India's biggest festival of giving during which people come together and perform acts of kindness by giving their time, material or money in interesting ways to any cause(s) of their choice. Transworld group extended support towards destitute elderly in partnership with HelpAge India. Support for 40 cataract surgeries in Mumbai, Thane & Palghar districts was extended for elderly who were not able to afford them. In addition, employees were also encouraged to support the campaign and make donations for surgery. Total 43 surgeries have been supported.



Transworld Rewards and Recognition Scheme - Winners of the Excellence Ambassadors of last quarter

1. *Ajesh Joseph, Customer Service, Transworld Logistics DWC LLC*
2. *Nithin Ebrahim, Air Freight, Dubai, Transworld Logistics DWC LLC*
3. *Asha Shetty, Customer Service, Logistics Division, Centralized Operations Team*
4. *Swapnil Waghmare, Customer Service, Mumbai, Logistics Division, Centralized Operations Team*
5. *Hardik Mehta, Projects, Mumbai, Transworld Logistics Ltd.*
6. *Toni Ma, Manager, Sea Freight, Shanghai, Transworld Logistics Shanghai Co Ltd*
7. *Vinoth Kumar, Tally Clerk, Warehouse, Dubai, Transworld Logistics FZE*
8. *Dinesh Babu, Executive, Warehouse, Dubai, Transworld Logistics FZE*
9. *Santosh Reddy, Assistant, Documentation, Dubai, Transworld Logistics DWC LLC*
10. *Senthil Pichaiyan, Senior Assistant, Dubai, Transworld Logistics DWC LLC*
11. *Binod Bhaskaran, Senior Executive, Operations, Dubai, Transworld Logistics DWC LLC*
12. *Dona Maria, Executive, Accounts, Dubai, Transworld Logistics DCW LLC*
13. *Murtaza Kannodwala, Assistant Manager, Transworld Logistics DCW LLC*
14. *Renuka Diwakar, Assistant Manager, Accounts, Mumbai, Transworld Integrated Logistek Pvt Ltd*
15. *Aadesh Yadav, Deputy Manager, Projects, Mumbai, Transworld Logistics Ltd*
16. *Pramod Kumar, Senior Executive, Customer Service, Delhi, Transworld Integrated Logistek Pvt Ltd.*
17. *Praful Tembhurne, Senior Manager, social media, Mumbai, Transworld Group*
18. *Abhay Kumar Sinha, Manager, IT, Dubai, Transworld Group*
19. *Snehal Pawanikar, Assistant Manager, Web Technology, Mumbai, Transworld Group*
20. *Rohan Patil, Assistant Manager, Process, Mumbai, Transworld Group*



Winner of the Customer Centrality Award

21. *Joseph Mathew, Manager, Pricing, Dubai, Transworld Logistics DWC LLC*



Transworld Group celebrates Diwali Festival 2021

Diwali, festival of lights, is perhaps one the most exuberant and popular festival to be celebrated not only in India, but in many regions across the globe. Keeping the same spirit alive, Transworld-ites left no stones unturned to ensure that the whole staff bask in festivities and celebrated the festival with enthusiasm. The office was beautifully decorated, and everyone was dressed in festival attire. The boundless of joy of celebrating the festival was visible on the face of Transworld- ites.



Transworld Group celebrates Christmas 2021

Christmas is the festival which inspires the spirit of sharing and caring. Soaking in the spirit of Christmas,



Transworld Group celebrated the festival with enthusiasm on December 16, 2021. The office was beautifully decorated, and everybody was dressed in red and white. To inculcate the spirit of sharing, Transworld-ites also participated in secret Santa. The boundless joy of celebrating the festival was visible on the face of Transworld-ites.



HCM Training Programs

1. Cyber Security Training by IT team
2. Session on "Legal Terminology in Shipping Industry" by Mr. Xavier Thomas (Assistant General Manager -Legal & Corporate Affairs).
3. Session on "Domestic Road Transportation" by Mr. Prateek Tyagi (Senior Manager Road Transportation (Projects) & Mr. Yogesh Jain. (Manager – Projects)
4. Session on Projects and ODC cargo by Mr. Manoj Ramchandran (Assistant General Manager Projects)
5. Online Session on" Personal & Professional Resilience " by Dr. Shaheena Kadri.
6. Online Session on "Prevention of Sexual Harassment at Workplace" by Mr. Vishal Kedia, Founder & Director, Comply Karo Services Private Limited, Mumbai

Say Hi To Our Singapore Team!

ALVIN GAN

Branch Manager

A family-oriented guy, chine male. I have always been crazy guy who dare to try new things and always approachable. I love exploring new places & love to read books



JIGAR SHETH

Manager - Sales

Enjoying my life in Singapore, a place with multiracial society. Always try to learn new things in Shipping & trying to learn break bulk and Chartering. I love to do cycling with my son over the weekend and watch political documentaries and listen to music



CHE SELMAH WAHAB

Executive – Customer Service

Listener and fun and loving person. Love to be around friends and enjoy life. As a person I am very caring and reliable person. Travelling, Gardening, Shopping, and cooking are my hobbies.



transworld
LOGISTEK LTD

Vincent Dsouza
Technical Superintendent- IND-AUST Maritime
Pvt Limited

Dear Transworld Logistics LTD team,
Many thanks and we appreciate your
wonderful coordination with MMD
Paradip surveyor. Good job done!

A Member of
transworld
GROUP

Scribe Surprize

Please send in your contributions to transview@transworld.com
Selected articles stand to win attractive prizes.
Get cracking, start capturing your innovative ideas and send
them to the editorial team.
Winning has become so easy!

Thanks for sending in your articles, poems etc. but sometimes, due to space constraints, we are unable to carry your articles in a particular edition. But please bear with us, they will definitely be published. Keep writing to us! We treat your comments as a gift - Feedback is always positive, so feel free to drop us a line: email: transview@transworld.com.

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and happier you!

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